

Monday March 23, 2020

Our business provides an essential service to Orcas Island, however, due to limited staff and recommendations from Governor Inslee, beginning March 23, 2020 Orcas Island Freight Lines is closing our office to the public. We will still be accepting and delivering freight in a more focused manner.

We ask that all customers call 360-376-2303 or email (preferred) orcasfreight@rockisland.com for questions or to schedule freight deliveries. To encourage social distancing, please do not stop in at the office (34B West Beach Rd).

Commercial/Business

- Deliveries for businesses will continue as usual, as long as the business is willing to accept the freight at this time.

Residential

-To maximize social distancing our delivery staff will no longer be entering homes. We will schedule residential deliveries on a case by case basis.

- Freight that is threshold delivery only will be left in the nearest covered area, after an appointment is made.
- White glove deliveries will not take place at this time. Customers have the option to accept the freight, but it will be dropped at the threshold of the residence.
- Space is limited at our warehouse and we ask customers to please accept their freight if at all possible.

Lastly, please considering waiting to schedule all non-essential freight pickups on the mainland at this time. We are doing our best to keep up with the freight that is essential, and staffing is limited due to Governor Inslee's recommendations.

Thank you from all of us at Orcas Island Freight Lines!